

# Telephone Interpreting

## Quick guide

This quick guide contains tips on how to make telephone interpreting easy, quick and most importantly successful.

**Call: 0330 052 2212**

Access Code

Pin Number

## Tips for successful Telephone Interpreting

Give the interpreter some information

Paint a picture for the interpreter. How urgent is it? What is the tone of the call? Any information you provide will make the call go a lot more smoothly!

Speak directly to the client

Avoid speaking "through" the interpreter. Don't say things like "Ask him..." or "Tell her..."

Expect a bit of chatter

The interpreter needs to build a rapport with the client, but do jump in at any point and ask what is being shared. You are in control.

Be patient

We don't provide translation services to anyone else, so you have our undivided attention. Lexxika is designed to meet your team's needs.

+44 1603 672 880

translations@lexxika.co

www.lexxika.co



The Assistance Translation Specialist

In order to complete calls when using our telephone interpreting service, please reference one of our unique language codes below.

Lexxika Language Codes			
Afrikaans	250	Japanese	150
Albanian	102	Korean	163
Arabic (all dialects)	105	Kurdish	165
Azerbaijani (Azeri)	253	Latvian	171
Bahasa	255	Lithuanian	174
Bengali	110	Macedonian	176
Bosnian	111	Malay	178
Bravanese	112	Mandarin	181
Bulgarian	113	Mongolian	188
Cambodian (Khmer)	115	Nepali	193
Cantonese	116	Norwegian	194
Catalán	263	Polish	201
Croatian	121	Portuguese	202
Czech	122	Romanian	210
Danish	123	Russian	211
Dutch	125	Serbian	214
Estonian	270	Sinhalese	217
Farsi	129	Slovak	218
Finnish	131	Slovenian	219
Flemish	272	Spanish	222
French	132	Swedish	225
Georgian	136	Tagalog	227
German	137	Romanian	228
Greek	138	Tamil (Sri Lankan & Indian)	229
Hebrew	142	Thai	232
Hindi	143	Turkish	239
Hungarian	145	Ukrainian	241
Indonesian	148	Urdu	242
Italian	149	Vietnamese	245